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NDBF Reaches Final Agreement With Sigue *Impacted customers are eligible for refunds.*

LINCOLN, Neb. – The Nebraska Department of Banking and Finance (**NDBF**) has reached a [final agreement](#) with money transmitter Sigue Corp. for failing to fulfil its obligations to customers during its collapse last year.

Sigue is a state-regulated money transmission company that has held licenses in nearly all states (NMLS ID 915912). The agreement comes one year after regulatory agencies from 39 states, including Nebraska, ordered the company to cease engaging in further money transmission activities due to its declining financial position. The company failed to complete multiple money orders and transmissions, and to maintain adequate net worth and permissible investments to cover outstanding liabilities – both violations of state money transmission law.

Under the final agreement with NDBF, customers can file claims for full refund. Claims for Nebraska transactions may be filed online at: <https://claims-intake.libertymutualsurety.com/intake/submit-claim>. For questions about the surety bond claim with Liberty Mutual, call (206) 473-6700.

The agreement requires Sigue Corp. and its owner, Guillermo de la Viña, to resolve Sigue's failure to meet its outstanding liabilities. It contains provisions relating to GroupEx Financial Corp., a subsidiary of Sigue and licensed money transmitter.

Under the terms of the agreement, Sigue and GroupEx's money transmitter licenses have been surrendered. Additionally, de la Viña has agreed to refrain from any position of management, control, or employment of any money transmitter unless first approved by NDBF.

Sigue will pay a \$27,777.78 penalty if it fails to comply with the terms of the order or provide information needed to process customer bond claims. Sigue will maintain its website for two years to provide information to consumers on how to file a complaint on unpaid transactions with their regulator.

For more, contact the NDBF at (402) 471-2171 or at <https://ndbf.nebraska.gov/> via the complaints section.

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Under the direct supervision of the Governor, the mission of the Nebraska Department of Banking and Finance is to protect and maintain the public's confidence through fair, efficient, and experienced supervision of the state-regulated financial services industries. Visit ndbf.nebraska.gov.